

Selsdon Park Medical Practice PATIENT PARTICIPATION GROUP

MEETING 11th February 2020

Start Time 6:30pm
Finish Time 7.30pm

Present

Richard Kellaway (Chair), Victoria Vyse, Akber Dungarwalla, Angela Thompson, Brenda Hibbs (Minutes) Pauline Copeman, (Practice Manager)

Apologies

Dr Alex Trompetas, Shaida Dungarwalla, Marilyn Arbisman, Satish Desai, Helen Center,

The group wished Alex a speedy recovery from his recent operation.

1. Welcome to Angela Thompson, our newest PPG member.

2. Minutes of last meeting:

The minutes should have read that BH will take action in the last quarter of the year regarding the preparation of the information concerning antibiotics, as in the work plan.

Minutes of the last meeting were accepted as a true record.

3. Matters arising.

Topic of January talk had to be changed. Despite this a reasonable turn out of 35-40 people attended.

Megan Fortune has now been appointed as an Health Care Assistant.

Jenny Wallis returned to full time work quickly following her operation.

4. Primary Care Network (PCN) update:

⑩ The surgery has joined a network in comprising Old Coulsdon Medical Practice, Woodcote Medical Centre, Mitchley Avenue and Bramley Avenue Surgeries. The NHS want surgeries to cooperate more with each other as such partnerships will give practices more decision making over funding.

⑩ PCNs can also help groups to provide more services, better liaison and can take some of the load off the hospitals. The network is trialling a project around **atrial fibrillation and its prevention and also spirometry.**

⑩ **A paramedic** is now employed by the surgery focussing on home visits. She is employed for 2 days a week for visits between the five practices.

⑩ **RK now meets quarterly with the chairs of the PPGs** in the PCN and they are exploring suitable projects to work on jointly.

5.Surgery News:

- Dr Hannah Harris has rejoined the practice, currently working four days a week
- Mrs Earle, nurse practitioner, is due to retire at the end of March after many years of sterling service.
- Megan Fortune was training in midwifery before joining the team as an HCA. This is a new role for her. She can currently undertake blood tests, ECGs and blood pressures and will be attending various courses to upskill.
- **The PCN employs two clinical pharmacists** to review medication options
- a **Social Care Connector** is available on Fridays to help patients complete forms and can be seen by appointment every Friday.
- The surgery no longer provides travel advice but will give the vaccinations for **Hep A, Typhoid and tetanus.**

6.NAPP (National Association of Patient Participation Groups) E-Bulletin

Review of bulletin discussed. Concern expressed as the main organiser of NAPP is seriously ill.

7. Review of surgery website

The provider for the website will be changing soon.

8.Review of work plan.

- The next awareness week to be on **Immunisations**. Still concern regarding the take up of immunisations for children aged three years and over. Leaflets etc have been ordered.
- Suggestions for future talks – **men’s health, prostate problems, breast cancer in the over 70s and mental health**.
- A suggestion was put forward to combine, perhaps, a men’s physical topic e.g. prostate health with input from MIND re mental health. (Pauline to consult Mike Lynch and MIND.)
- **Newsletter to be published in March** (to include memo re the benefits of online access)
- **PPG Awareness Week** to start first week of June. **Volunteers required to give out survey**. RK, BH will be available but more volunteers required to help during the week.

9.Any Other Business:

⑩ The surgery answerphone message needs adaptation to be clearer that the secretaries can only be phoned between 11am and 1 pm.

⑩ Regarding Coronavirus the surgery has procedures in place. Patients are warned not to attend the surgery if they have been in contact with anyone with the virus or have visited countries where it is most prevalent. Patients are advised to ring **111 for detailed advice and to check the Public Health England website**.

10. Next Meeting:

The next **PPG meeting** will be held on **31st March 2020**.

The next talk at St John’s Church Hall is “**I have a stomach-ache**” at **8pm on the 11th March**.