

Selsdon Park Medical Practice

Patient Participation Group Meeting by Zoom

Wednesday 31 March 2021 18.30hrs to 19.00hrs

Present

Richard Kellaway ( Chair ), Pauline Copeman, Satish Desai, Marilyn Arbisan, Helen Center and Victoria Vyse.

Apologies

Alex Trompetas, Brenda Hibbs, Akber Dungawalla and Shaida Dungawalla

1. Minutes of the last meeting

These were agreed

2. Matters arising

None

3. Surgery news

Pauline said that Dr Harris had left the Practice and that Dr Nair was on maternity leave after the birth of a baby daughter.

She said that the Covid19 vaccination programme had continued very successfully although there were concerns that certain sections of the community were refusing to have the vaccination in general or the Astra Zeneca vaccination in particular. Every effort was being made by the Practice to encourage everyone to take up the offer of the vaccination.

Other health services, including telephone consultations and in person consultations were continuing normally. The Practice was promoting the Mental Health Service.

The Committee congratulated the Practice on its excellent work during these difficult times.

#### 4. Future health talks

Pauline had circulated suggested subjects for Zoom talks and it was agreed that any three of the suggested subjects would be chosen for this calendar year. Pauline will speak with Michelle to make the arrangements.

#### 5. Review of surgery website

The website remained clear and informative. It was recognised that other matters may be more pressing but the latest news section needed to be updated with older items put elsewhere. It was noted that when telephoning the practice the recorded message still reminded patients to book their flu jabs.

#### 6. Review of work plan

The pandemic had delayed the agreement of a work plan for 2021 but Richard had circulated a suggested work plan for the remainder of 2021. This was agreed.

#### 7. AOB

Helen had noticed that the surgery's advice about domestic violence only related to women. She undertook to ensure the Mankind Initiative's advice to men was made available to the surgery.

In answer to Satish's question Pauline explained that the Practice was still taking new registrations from local residents.

#### 8. Next meeting

This has been fixed for 18.30hrs on 18 May 2021 by Zoom