

## **Selsdon Park Medical Practice & Mitchley Avenue Surgery Joint PPG Meeting**

**Wednesday 9<sup>th</sup> March 2022 - Held at Selsdon Park Medical Practice Meeting Room**

### **Attendees:**

Satish Desai SPMP  
Roger Wiggins Mitchley  
Helen Wiggins Mitchley  
Jean Watkins Mitchley  
Brian Fox Mitchley  
Pat Magill Mitchley  
Helen Center SPMP  
Mike Grenfell-Willilams Mitchley  
Meryl Doherty Mitchley  
Brenda Hibbs SPMP  
Dave Scott Mitchley  
Pauline Copeman SPMP

### **Apologies:**

Marilyn Arbisman SPMP  
Akber Dungarwalla SPMP  
Shaida Dungarwalla SPMP  
Victoria Vyse SPMP  
Jenny Bunner Mitchley  
Donna Coleman Mitchley  
Arnold Butler Mitchley  
Sue Fairchild Mitchley

1. Those present individually introduced themselves to all present
2. Pauline asked the question are there any concerns from anyone present regarding the merger. Dave Scott responded he is concerned that the excellent service that him and all patients have received over the years will be lost once we are merged. Pauline responded that there are no plans to close Mitchley Avenue Surgery, no plans to change the staff apart from the addition of another nurse to cover Mondays & Tuesdays as Caroline is dropping these days. Selsdon is there as a support only, we have been working closely together for many years now. Jean commented that this was evident by the holding of the covid vaccine clinics at Selsdon. Pauline continued that there will be no change as far as she is concerned, there will be changes behind the scene but not that patients see this side anyway. Mitchley patients will benefit from support that Selsdon can offer both clinical and non clinical. Patients should see the merger as a support behind Mitchley.
3. It was agreed to meet 4 times a year as a joint PPG. 2 will be lunchtime and 2 will be evening. This is so we do not exclude anyone from attending if they so wish.
4. Meryl reported that Caroline the nurse at Mitchley will be changing her work pattern to work a Wednesday, Thursday & Fridays.
5. Agreed to restart patient talks, Satish commented these were always well attended. To speak to Michelle Wettone re possible speakers
6. Asked what do we want to get from these meetings? – response from Helen Watkins was practice needs to let the PPG know what they need help with. Pauline commented that it is so important that patients feel able to feedback to surgeries on items that may improve their experience and practices to feedback to patients.
7. Agreed to organise a befriending meet up for those patients who are lonely and may not have any support. To be held in the garden at Mitchley Avenue but if a lot of people are attending may have to look for alternative venue. Can serve tea cake etc.

8. Meryl & Pauline to formulate a joint PPG email distribution group
9. Next meeting scheduled for Thursday 16<sup>th</sup> June 1.30