

Selsdon Park Medical Practice & Mitchley Avenue Surgery Joint PPG Meeting

30th October 2023 - held on Microsoft Teams

Attendees:

Meryl Doherty Mitchley
Marilyn Arbisman
Satish Desai
Sue Fairchild
Brian Fox
Linda Grigsby
Christian Kuepers
Pat Magill
Dave Scott
Victoria Vyse
Arnold Butler
Ed Freemantle

Apologies:

Jenny Bates
Jenny Bunner
Donna Coleman
Pauline Copeman SPMP
Shaida Dungarwalla
Akber Dungarwalla
Pauline Foster
Elaine Grant
Mike Grenfell-Williams
Brenda Hibbs
Jean Watkins
Helen Wiggins
Roger Wiggins

1) Welcome to Linda Grigsby and Christian Kuepers

Apologies – as above

2) **Minutes** – confirmed

3) **News from the practices:**

- a) The Reception area at Mitchley has finally been painted
- b) We are in the middle of vaccinating patients with the flu vaccine, it has been harder this year because practices were instructed by NHS England not to vaccinate patients until October. By this time the local pharmacies had vaccinated a lot of patients. The pharmacy have also told patients to cancel appointments that they had with the surgery and be vaccinated when collecting prescriptions.
- c) We now have Covid vaccine available and clinics have been put on at Selsdon, Mitchley patients if eligible can be vaccine in these. We are prioritising the housebound and Debbie the paramedic is vaccinating patients from both sites, these should all be done by the end of November.
- d) A mental health practitioner is no longer being employed, we discussed this last time – it has not been possible to recruit.

- e) Have had to re-advertise receptionist role as the one that was appointed never stated.
- f) There was a query raised about online appointments available to Selsdon patients, the query was over blood tests which are available to Mitchley patients. MD said that Mitchley have been trialling this and it has proved successful, subsequent to meeting PC said that blood test appointments are also available at Selsdon for Selsdon patients.
- g) It was also asked whether there is someone available between the hours advertised at Selsdon to answer prescription queries. It seems probable that these unanswered calls were made when Selsdon were having issues with a significant number of staff having Covid.

4) PPG input, ideas –

- a) there was a discussion on aggressive patients and if there was anything the PPG could do. MD said that although this was a concern that it wasn't a regular occurrence and she didn't think that there was any way of the PPG getting involved.
- b) The PPG would like a GP to attend the next meeting.

5) Lecture –Pauline previously suggested orthopaedic/physio in, future ideas included gardening/mental health. PPG agreed that Long Covid would be a good subject and Victoria will chat to her sister who has long covid to see who her consultant is.

6) AOB –

7) Date of next meeting – TBC