

## **Selsdon Park Medical Practice & Mitchley Avenue Surgery Joint PPG Meeting 3rd September 2024 - held at Selsdon Park**

### **Attendees:**

Pauline Copeman SPMP  
Meryl Doherty Mitchley  
Marilyn Arbisman  
Jenny Bunner  
Satish Desai  
Sue Fairchild  
Brian Fox  
Brenda Hibbs  
Christian Keupers  
Elaine Preston  
Dave Scott  
Roger Wiggins  
Elaine Grant

### **Apologies:**

Arnold Butler  
Ed Freemantle  
Victoria Vyse  
Jean Watkins  
Helen Wiggins

### **1) Welcome to all**

### **2) Apologies – as above**

### **3) Minutes – accepted.**

### **4) News from the practices:**

- Extended hours appointments available on a Friday evening (telephone appointments) and Saturday at Woodcote both GP and nurse's appointments.
- New telephone system working very well, in most cases brings up name of patient as they call and records both the conversation and who they spoke to at the practice.
- Newsletter was sent out previously and there are plans to revive it.
- John French will be moving to Selsdon and be replaced by Nishal Velani in November – this is so that Mitchley patients will have a familiar face in April when Dr's Woolf and French leave.
- RSV – new vaccine available for patients aged 75-79 and pregnant women.
- Flu / Covid Clinics will be available at both sites from 1 October.
- BMA Ballot and Dr's Strike we will not be closing our doors and patient safety will not be impacted.

**Mitchley** – The “Change of use Application” has been sent to the Council and is available to be viewed on the planning register. There has been a lot of dissatisfaction amongst some of the patients that they were not informed of the plan before it was announced publicly. NHS England have very strict guidelines on what can and cannot be said about this process, so we were unable to inform patients as we would of wished to do.

### **Selsdon –**

- Allied Pharmacy the pharmacy attached to SPMP has ceased trading and SPMP and have put in planning permission to convert this area into 3 additional consultation rooms and 1 treatment room. Day Lewis will be picking up patients nominations until notified otherwise.
- Plan to have an Open Evening for Mitchley patients to visit Selsdon – PC to put some dates together.
- Sarah a probationary receptionist has left.

- Megan our HCA will be going on maternity leave in 7 weeks time.

5) **PPG input, ideas –**

- PPG Talk – PC has spoken to Michelle Wetton about potential speakers. We plan to have the next talk in October and instead of hiring a hall hold it at Selsdon either in the waiting room or conference room. We will ask for confirmation of attendance prior to the lecture
- Patient Survey needs to be done in a few months. PC to send a copy of the previous survey to Dave.

6) **AOB –**

7) **Date of next meeting – 4<sup>th</sup> November 1:15pm.**