

Selsdon Park Medical Practice and Mitchley Avenue Surgery Joint Patient Participation Group (SM-PPG)

27 January 2024

Agenda

Ground rules

- *This meeting is not a forum for individual complaints and single issues.*
- *We advocate open and honest communication and challenge between individuals.*
- *We will be flexible, listen, ask for help, and support each other.*
- *We will demonstrate a commitment to delivering results, as a group.*
- *Silence indicates agreement – speak up, but always go through the chair.*
- *All views are valid and will be listened to.*
- *No phones or other disruptions.*
- *We will start and finish on time and stick to the agenda.*

1. Welcome

Brenda Hibbs
Elaine Preston
Jenny Bunner
Helen Wiggins
Mark Gossage new PPG member – has an interest in Type 2 Diabetes
Roger Wiggins
Susan Fairchild

2. Apologies

Dave Scott
Jean Watkins
Marilyn Arbisman
Satish Desai
Victoria Vyse

3. Confirm minutes of last meeting

Confirmed – no actions arising.

4. News from the practice

- NHS App talk – Joined by Elhadi Abdalla Digital Coordinator (Croydon Place) NHS South West London ICB. He is at Croydon Library every Monday between 10-12 for any NHS App issues.

- **PPG talk** Will be joining up with Surrey practices on 1/4/25 Knee Pain Talk – Mr Avadhoot St Luke’s Church, Whyteleafe Hill, Whyteleafe CR3 0AA. These talks are usually held in Warlingham so mid-way between Selsdon and the Surrey sites. Discussed whether PPG would like another talk to be held in the Selsdon area, it was agreed because the uptake had been poor that having combined talks would work best at this stage. Would like to encourage younger PPG members, we have had evening meetings in the past but have found that this has not resulted in an increase in younger members. Discussed other subjects of interest for future talks to include child health/mental health, sports injury, PHSE. Also discussed the possibility of chatting to the heads at the local Secondary Schools.
- **Cancer talk** - Breast cancer 13/2/25 at Selsdon 3-4
- **Informal engagement event** - The second event will be on 4 February - 1:00pm-3pm

Mitchley

Natasha Benham – Reception/Admin has left the practice.

Mitchley will be closing their doors to patients from Thursday 27th March and staff will be working 100% from Selsdon from Monday 31st March.

Selsdon

New GP called Dr Zara Rahim started before Christmas and works 5 mornings a week. There are more GP’s being interviewed in the coming weeks.

6. PPG input, ideas etc

- **Patient survey** - discussed this again. Last time Dave and Christian were keen to be to champion this, will discuss at the next meeting.
- **PPG Committee** – Dave has said that he doesn’t have the time to commit to the role of Chairman. We discussed the current structure of the committee and if it could be more flexible, we will discuss this at the next meeting.

7. Any other business

- **Objectives for the next 12 months**
 - Mitchley patients to be settled.
 - Patient survey completed.
 - Community Talks by patients to patients about i.e. Alzheimer’s, Diabetes.

8. Date of next meeting

Wednesday 30 April 1:15pm – held at Selsdon Park Medical Practice